

Dates	Department	Rating	Response
02/10/2023	HCA	Very Good	HCA was superb. Friendly and very professional. It was a pleasure to visit.
02/10/2023	HCA	Very Good	Very efficient. Was in an out bloods taken in a couple of minutes.
02/10/2023	HCA	Very Good	The HCA was so helpful and very attentive and professional, can't thank her enough for making me feel comfortable.
02/10/2023	GP	Very Good	Receptionist was so lovely and helpful! Always really attentive and help as soon as possible.
02/10/2023	HCA	Very Good	
02/10/2023	GP	Very Good	Helpful
02/10/2023	HCA	Good	Received invite for wellness check so I accepted. Very quick with procedures after a short wait for appointment slot. Shame its not offered to males as husband has requested several times.
02/10/2023	GP	Very Good	Doctor was thorough and polite very good
02/10/2023	GP	Very Good	On time lolvey doctor who put me at ease
03/10/2023	HCA	Very Good	Because you asked me too
03/10/2023	HCA	Very Good	Prompt appointment Staff very friendly and helpful
03/10/2023	HCA	Very Good	A quick and easy process very professional nurse
03/10/2023	GP	Good	Saw a doctor who could assess my injury and give me what I needed as previously only had a telephone consultation
03/10/2023	Nurse Practitioner	Very Good	no waiting time straight in and a very lovely nurse practitioner who has put my mind at rest and made me a follow up appointment
03/10/2023	HCA	Very Good	
03/10/2023	HCA	Very Good	No long waiting time.Very pleasant nurses. Overall an easy experience.
03/10/2023	HCA	Very Good	
03/10/2023	HCA	Good	I can fault the surgery however, however there is uncertainty, I went for blood pressure done, but due to my anxiety and three readings being high I was informed to do this at home with machine. Leaving my house causes anxiety.
03/10/2023	Nurse Practitioner	Very Good	I got seen on the same day I rang. I saw the NP and she is amazing very caring and listens. The NP did the relevant tests I needed and will phone me with the results.
03/10/2023	NURSE CLINIC	Very Good	Professional and pleasant nurse
03/10/2023	GP	Very Good	My appointment was on time to the minute. The doctor listened patiently to all I asked and I didn't feel rushed in any way. The receptionist arranged my follow up appointment before I left the surgery and both were pleasant and polite.
03/10/2023	HCA	Good	Was seen within 5 minutes of appointment time. Dealt with efficiently and politely by a very pleasant nurse.
03/10/2023	GP	Very Good	I was seen on time. Doctor listened carefully to what I had to say and gave me sufficient time to do this. She asked questions and we discussed options for treatment
03/10/2023	GP	Good	

03/10/2023	GP	Poor	I've had a constant headache for 5 months, but each successive practitioner tests for one possible cause, and when it is negative it is on me to rebook, explain again, and restart the process. Not a holistic approach at all!
04/10/2023	HCA	Very Good	Everything explained well and courteous
03/10/2023	Nurse Practitioner	Very Good	Staff went out of their way to take bloods and arrange appointment for scan at short notice.
03/10/2023	HCA	Very Good	I Was There For Blood Tests I Wasn't Waiting Long Before I Was Called By The Nurse Everything Went Very Smoothly No Complaints From Me 10/10.
04/10/2023	HCA	Very Good	Quick appointment due a cancellation and very helpful staff. Very quick professional service at surgery, only had to sit 2 mins before being called.
04/10/2023	GP	Very Good	Got an early appointment and went in on time. Dr was very nice and helpful
04/10/2023	HCA	Very Good	Got there on time and didn't have to wait long
04/10/2023	Nurse Practitioner	Good	
04/10/2023	GP	Very Good	
04/10/2023	GP	Good	I love the call back system you use when trying for an appointment. I had 30 minutes to wait to see Dr but she was thorough and very pleasant.
04/10/2023	GP	Very Good	Dr v good
04/10/2023	GP	Very Good	The doctor listened and gave me a thorough examination, with an appointment booked for a blood test.
04/10/2023	GP	Very Good	Prompt and seen immediately
04/10/2023	Nurse Practitioner	Very Good	Got an appointment for my daughter within a few hours. Receptionist was very polite. The nurse was very understanding and helpful too
03/10/2023	Nurse Practitioner	Very Good	Managed to get an appointment! Nurse practitioner was excellent in her explanations and understanding of my symptoms. ten out of ten.
04/10/2023	GP	Very Good	I managed to get an appointment on my first attempt. The receptionist was very helpful. I didn't have to wait too long before seeing the doctor. Dr was very efficient, reassuring and booked me in for further tests.
04/10/2023	NURSE CLINIC	Very Good	My appointment today was with the nurse she was totally professional very courteous and friendly and put me at ease for the smear test that I had today .
04/10/2023	GP	Very Good	Doctor listened to what I had to say and acted on it for more investigation which I appreciated very much reception was very professional
04/10/2023	NURSE CLINIC	Very Good	
05/10/2023	HCA	Very Good	Because they were very thorough
05/10/2023	NURSE CLINIC	Very Good	Nurse was very friendly and informative.
05/10/2023	HCA	Very Good	Appointment was only 5 minutes later than expected, nurse was very professional
05/10/2023	NURSE CLINIC	Very Good	All the staff I saw were pleasant and professional and didn't have to wait long at all to be seen. Couldn't fault my experience in anyway.
05/10/2023	GP	Good	15 minutes behind but the doctor was very pleasant and did apologise for the wait.
04/10/2023	GP	Very Good	Very professional and helpful caring staff and doctors

05/10/2023	GP	Very Good	The Doctor was caring, informative and all the information was conveyed to me so that I fully understood the details.
06/10/2023	HCA	Neither Good Nor Poor	
05/10/2023	HCA	Very Good	Very nice staff all good very friendly to
04/10/2023	Nurse Practitioner	Very Good	Needed to be seen quickly as my on going chesty coughing was getting worse..seen by the NP..and starting to feel a lot better ...so big thank you
05/10/2023	GP	Good	The doctors explain what was going on and they are treated it
06/10/2023	GP	Very Good	We got in quickly.
06/10/2023	GP	Very Good	Completely satisfied with the treatment thank you
06/10/2023	NURSE CLINIC	Very Good	The nurse I saw was really nice and very patient with me
06/10/2023	HCA	Very Good	My appointment was on time with the nurse and she was lovely
06/10/2023	HCA	Very Good	First class response
06/10/2023	HCA	Very Good	Straight in and straight out job done
06/10/2023	GP	Poor	Spoken over by doctor, fobbed off regarding her problems, will be making another appointment with a different doctor, although that shouldn't be necessary
06/10/2023	HCA	Very Good	Very efficient administration and nursing team.
09/10/2023	HCA	Very Good	Dr very thorough also saw a nurse who was very pleasant and helpful
10/10/2023	HCA	Very Good	
09/10/2023	Attached Staff	Very Good	Very nice young man, gave time to discuss the issue.
10/10/2023	HCA	Neither Good Nor Poor	Unable to draw blood and had to have another appointment
10/10/2023	HCA	Very Good	Nurse was lovely professional and made you feel calm. Took her time to explain how to use the blood pressure machine at home ?
10/10/2023	HCA	Very Good	Seen on time; professional and friendly input
10/10/2023	HCA	Very Good	Got in before appointment time. Nurse very nice and friendly.
09/10/2023	HCA	Very Good	The nurse who took blood samples and was excellent, made her feel at ease. Thank you
10/10/2023	HCA	Very Good	Appointment was on time and the nurse was very approachable and professional
09/10/2023	HCA	Very Good	Very helpfull
10/10/2023	HCA	Very Good	
10/10/2023	HCA	Good	On time, no fuss
10/10/2023	HCA	Very Good	Very helpful and polite
11/10/2023	NURSE CLINIC	Very Good	Seen on time and helpful staff
11/10/2023	HCA	Very Good	
11/10/2023	NURSE CLINIC	Very Good	Waiting times were short. Nurse I dealt with was very chatty and made you feel at ease. Very quick and easy.
11/10/2023	HCA	Very Good	Professional, empathetic courtious and very respectful
11/10/2023	HCA	Very Good	On time .did the job no problem.
11/10/2023	Baby Immunisation Clinic	Good	

11/10/2023	HCA	Very Good	Always treated with care, consideration and dignity. A warm welcome is received when you enter the surgery The staff always have time for you, which I feel is very important
11/10/2023	HCA	Good	
11/10/2023	HCA	Good	
11/10/2023	GP	Good	
11/10/2023	NURSE CLINIC	Very Good	Made to feel at ease staff friendly gave advice appointment on time
11/10/2023	NURSE CLINIC	Very Good	
11/10/2023	GP	Very Good	
12/10/2023	HCA	Very Good	Great staff, seen promptly and provided with accurate information and instructions
12/10/2023	NURSE CLINIC	Very Good	Excellent and very efficient, explained the process and the nurse was so reassuring
12/10/2023	HCA	Very Good	Staff so friendly and understanding... ?????
12/10/2023	HCA	Very Good	Registered in, had a wait of 10 minutes, nurse was very professional did all the tests and on my way in no time, really impressed .
12/10/2023	HCA	Very Good	The nurse who attended my appointment was professional efficient & very sociable 10/10
11/10/2023	HCA	Very Good	
12/10/2023	GP	Very Good	The e consultation works great along with an appointment offered for the following day, Dr is easy to talk too and very thorough and informative.
12/10/2023	HCA	Very Good	Always helpful
12/10/2023	HCA	Very Good	A very polite and friendly nurse
12/10/2023	HCA	Very Good	On time. Given info
12/10/2023	GP	Very Good	Excellent reception? understanding doctor ? efficient etc
12/10/2023	HCA	Very Good	Very pleasant nurse and not rushed at all
12/10/2023	HCA	Very Good	With everyone under pressure within the NHS in believe my doctors surgery do a fantastic jobut and they will always have my support
12/10/2023	HCA	Good	When I arrived I was told I was the next patient and had a 6 min wait but it was more like 15 -20 mins
12/10/2023	GP	Very Good	No issue getting an appointment. Very empathic and helpful doctor.
12/10/2023	NURSE CLINIC	Very Good	Useful getting back to back appointments for cervical screening and health check. Felt listened to
12/10/2023	GP	Very Good	
11/10/2023	GP	Very Good	Doctor listened well, and very patient ?
12/10/2023	HCA	Very Good	Appointment on time and all round good experience,Julie was pleasant and efficient
13/10/2023	HCA	Very Good	Prompt appointment. Friendly nurse. All good
12/10/2023	HCA	Very Good	Very understanding of my condition
12/10/2023	HCA	Neither Good Nor Poor	Went for injection, got it and came home. Neither good nor bad
13/10/2023	HCA	Very Good	On time and friendly

13/10/2023	HCA	Very Good	I was told everything I needed to know, the nurse was very pleasant & helpful.
13/10/2023	NURSE CLINIC	Very Good	
13/10/2023	HCA	Very Good	Straight forward and friendly staff. High level of professional care.
13/10/2023	GP	Very Good	Because of the way I was treated.
13/10/2023	HCA	Very Good	Nurse was very professional and made me feel at ease
13/10/2023	HCA	Very Good	Appointment on time no delay. Efficient, caring and interested attitude from Louise.
13/10/2023	HCA	Very Good	In before my time,nurse quick and professional
13/10/2023	Nurse Practitioner	Very Good	The Nurse Practitioner who treated me was as ever superb! Responsive , utterly professional and competent. She has treated me for a few years. Have massive confidence in her ability to treat me
11/10/2023	NURSE CLINIC	Good	
12/10/2023	HCA	Neither Good Nor Poor	This was a rearranged appointment as I have had Covid. Wasn't rearranged correctly and didn't cover everything I was expecting.
13/10/2023	HCA	Very Good	Friendly staff made me feel comfortable.
13/10/2023	Nurse Practitioner	Very Good	The NP who I saw was very informative and very patient. Took her time with me. Didn't feel rushed
16/10/2023	HCA	Very Good	Very easy no problems
16/10/2023	NURSE CLINIC	Very Good	Very friendly and competent staff member.
16/10/2023	HCA	Very Good	I was seen very close to my appointment time, and the person I spoke to was very friendly
16/10/2023	GP	Very Good	
16/10/2023	HCA	Very Good	In and out in no time
16/10/2023	NURSE CLINIC	Very Good	The nurse was really good
16/10/2023	HCA	Very Good	Service was spot on nurse was very professional and patient I was very happy
16/10/2023	HCA	Very Good	The nurse I saw was very pleasant and efficient. A pleasant experience. ?
16/10/2023	HCA	Very Good	The HCA and the clinical nurse specialist were extremely helpful and supportive, giving me the treatment I needed
16/10/2023	HCA	Very Good	On time
16/10/2023	HCA	Very Good	I was seen on time by an efficient and very competent nurse.
16/10/2023	HCA	Very Good	Kept me fully informed of the process and any side effects
16/10/2023	HCA	Very Good	
16/10/2023	GP	Good	Got an appointment the day I needed and a convenient time. Good rating at Dr saw me, she was almost 30 minutes late and unsure of diagnosis but gave a treatment that would cover a few things.
16/10/2023	HCA	Good	Good that I had a review however dissatisfied that I have to wait for an appointment to see doctor then to be told it will be telephone and not face to face. I was led to believe that as I'm having palpitations I would be seen sooner rather than late
16/10/2023	HCA	Very Good	I was dealt with quickly and in a very friendly manner by the receptionist. The nurse I saw answered my questions and was also a very friendly young woman.
16/10/2023	GP	Very Good	The doctor I saw yesterday was very helpful caring and efficient.
16/10/2023	NURSE CLINIC	Very Good	The nurse was amazing appointment was on time

12/10/2023	HCA	Good	Simple blood test done effectively,. L
16/10/2023	HCA	Very Good	Seen in time by a friendly and professional nurse.
17/10/2023	GP	Very Good	Excellent service all round, exceptional polite receptionists and a fantastic consultation with my GP First Class service all round , thank you North House
17/10/2023	GP	Very Good	Doctor was efficient listened to me and outlined a plan clearly.
17/10/2023	HCA	Good	Receptionist helped with an old pre prescription that i needed. Which i was plesed about While waiting to see the nurse they ned to be more clear when shouting your name, i know my name had been shouted but another lady got up and went in..
17/10/2023	GP	Very Good	I had a very good conversation with Dr
16/10/2023	HCA	Very Good	Very friendly and professional , explained every thing to me that was going to be done
17/10/2023	GP	Very Good	Appt same day, Dr was knowledgeable and had a good upbeat approach which helped with an anxious patient.
17/10/2023	HCA	Very Good	Because they were very polite and caring
17/10/2023	GP	Good	Doctor checked my son over and gave advice.
18/10/2023	NURSE CLINIC	Neither Good Nor Poor	Well I had a appointment for 8.00am.I updated the receptionist of my appointment/attendance.I sat until 8.18am and received a text stating I had not attended my appointment.When I had been sat there since the doors opened.I got to see the nurse 8:20
17/10/2023	GP	Good	
18/10/2023	NURSE CLINIC	Very Good	Everything ran smoothly.
18/10/2023	HCA	Good	The young lady receptionist was lovely, tried to help get my knee injections, only problem is it's very difficult to get seen to when you work!!
18/10/2023	NURSE CLINIC	Very Good	Friendly and professional consultation, listened to my history without feeling rushed. Happy with advice and plan, feedback on change of medication arranged.
18/10/2023	Baby Immunisation Clinic	Neither Good Nor Poor	We had cancelled and rearranged flu nasal spray due to him being unwell for his first original appointment. Arrived today to be told he has been booked in for his injections and not the flu nasal spray. Nurse seemed put out by this but did flu
18/10/2023	GP	Very Good	Very nice patient doctor who helped me and gave me a prescription so I can get better.
18/10/2023	NURSE CLINIC	Good	I would have given "very good" but the appointment was almost 15 minutes late
17/10/2023	GP	Very Good	Dr was very supportive and fully described my issue and what next steps are
19/10/2023	GP	Very Good	Appointment was easy to get seen to promptly the doctor was very helpful eased my mind
19/10/2023	NURSE CLINIC	Very Good	I have never had a problem with appointments at the surgery
19/10/2023	Nurse Practitioner	Very Good	The NP is lovely and always helpful. She always makes you feel comfortable
19/10/2023	GP	Very Good	
19/10/2023	GP	Very Good	The service you provided was a friendly, very efficient service Thank you
19/10/2023	HCA	Very Good	I have always had a good service from my GP surgery. The staff do an excellent job . They make you feel at ease and are friendly.

19/10/2023	HCA	Very Good	A very prompt professional yet friendly appointment
16/10/2023	HCA	Very Good	The practice nurse was superb! Sorry forgot her name V professional
19/10/2023	HCA	Very Good	Did not have long to wait and was dealt with in a professional manner.
19/10/2023	HCA	Very Good	Very attentive, efficient and pleasant.
19/10/2023	HCA	Very Good	Friendly staff and great service. On time and clean rooms.
19/10/2023	GP	Good	On hold for 20 mins , then secured a phone appointment with doctor, then face to face appointment within 2 hours
19/10/2023	GP	Very Good	Superb service and advice, problem dealt with quickly, could not ask for more
19/10/2023	HCA	Very Good	
19/10/2023	HCA	Very Good	The nurse was very pleasant and efficient.
19/10/2023	GP	Don't know	I havent had an appointment at North House surgery
19/10/2023	Nurse Practitioner	Very Good	Got an appointment no problem, waited less than a few minutes on arrival, doctor was superb
19/10/2023	GP	Very Good	Had excellent service off dr Hardman
19/10/2023	HCA	Very Good	Efficient polite courteous empathetic staff all round
20/10/2023	HCA	Very Good	As expected , appointment on time, professional and help staff.
20/10/2023	HCA	Very Good	Nurse was pleasant to talk too. Very attractive, +kind.
20/10/2023	HCA	Very Good	The nurse was very nice, helpful and I also received pneumonia jab which I have been trying to have for 2yrs Thank-you
19/10/2023	Baby Immunisation Clinic	Very Good	Very polite and helpful
20/10/2023	HCA	Very Good	Nurse was really nice and polite. Asked if I was ok and said take care as I left
20/10/2023	HCA	Good	No problems with my M O T
20/10/2023	HCA	Very Good	
20/10/2023	GP	Very Good	All was as you would expect from a doctor's appointment on time helpful staff problem dealt with and clearly explained by doctor more than satisfied with help I received
20/10/2023	NURSE CLINIC	Very Good	Smooth checking in process, slightly late but not too long and apology given. Friendly helpful staff who I felt listened to my questions and did their best to find an answer. No complaints, was great experience.
19/10/2023	GP	Very Good	Doctor was very thorough and listened and I felt confident with his diagnosis.
20/10/2023	GP	Very Good	Because it was
20/10/2023	HCA	Very Good	Courteous staff, on time, explained what she was doing, no pain.
20/10/2023	HCA	Very Good	Checked into surgery on time, name called in less than a minute. Blood taken by professional young lady first time. All good thankyou.
20/10/2023	HCA	Very Good	Very friendly and helpful staff
20/10/2023	HCA	Neither Good Nor Poor	I couldn't get there and rang at 1.13 to cancel my appointment was at 2.50 but I was told I couldn't cancel because it was less than 1 hour to go to my appointment ?????????? My car had broken down on the back road to crook so I couldn't get there
20/10/2023	HCA	Good	

20/10/2023	GP	Good	Was what i would expect
23/10/2023	HCA	Very Good	Efficient
23/10/2023	Attached Staff	Good	
23/10/2023	GP	Very Good	the treatment i recieved was spot on. got answers i needed and got medication. all tests done to help with my problem
23/10/2023	NURSE CLINIC	Very Good	Seen within an acceptable length of time and treated respectfully and with care and consideration.
23/10/2023	HCA	Very Good	Very professional, capable, friendly nurse.
23/10/2023	HCA	Very Good	Very pleased with the nurse . She was very kind and considerant. Above all there was no waiting. Thanks
23/10/2023	HCA	Very Good	Doctor was very informative. Promised me would contact after blood test was carried out. Only had it done at 5 last night and rang me at 8.20 this morning.
23/10/2023	HCA	Very Good	The nurse was very helpful and professional
23/10/2023	NURSE CLINIC	Very Good	Very friendly nurse, kind & understanding
23/10/2023	HCA	Very Good	Quick efficient service
24/10/2023	HCA	Very Good	Was seen at given appointment time, friendly nurse and answered my queries.
19/10/2023	GP	Very Good	Really kind receptionist. Appointment with Dr was on time and he kindly pushed me into room as I was in a wheelchair. He talked to me and more importantly listened and helped me understand my problems and explained what could be done next.
20/10/2023	HCA	Poor	Lovely girl but struggled to get bloods must have said sorry twenty times bless her. I?m very bruised arm both hands etc. I think I will need afternoon appointments so I can get more fluids in before hand
24/10/2023	HCA	Very Good	Seen proptly
24/10/2023	GP	Very Good	patient and understanding, explained everything
24/10/2023	HCA	Very Good	
24/10/2023	HCA	Very Good	Prompt, friendly service
24/10/2023	HCA	Very Good	No problems nurse very good
24/10/2023	HCA	Very Good	My appointment time was spot on,at 2.50pm nurse called me for my appointment.Then dealt with my blood test quickly, professionally,but also friendly.
24/10/2023	GP	Very Good	Professional & listened to my problems & gave the help I needed! Thanks ?
23/10/2023	Attached Staff	Good	
24/10/2023	GP	Good	A long wait on the phone to get through, which is difficult when I have to be at work, a few times I have to hang up as I am unable to keep the line open while I am waiting for a response. Once through to the receptionists they are usually helpful.
24/10/2023	HCA	Very Good	Very easy . Everyone polite. Very quick.
24/10/2023	HCA	Very Good	The Dr was lovely and answered all questions
25/10/2023	GP	Good	
24/10/2023	GP	Very Good	Dr was very good and theror. We never felt rushed and she did a full check over.

25/10/2023	GP	Very Good	Very slick check in the staff were very helpful and the waiting time to see the Doctor wasn't too long
25/10/2023	GP	Very Good	Managed to book an appointment no problem, seen with in a couple of minutes of our appointment slot. Doctor was very thorough and reassuring
25/10/2023	GP	Very Good	Doctor and receptionist we're friendly and efficient. The doctor was thorough and didn't make me feel like I was wasting her time.
24/10/2023	GP	Very Good	Because I didn't have to wait too long and Dr Wood was absolutely brilliant.
24/10/2023	GP	Neither Good Nor Poor	I find it very difficult to get an appointment 4 weeks ago I couldn't get one at all & had to make an hour round trip to Shotley Bridge UCC when I only live 5 mins from the surgery. This time it took me 2 days to get an appointment.
25/10/2023	GP	Very Good	Didn't have to wait long. Doctor was very pleasant and thorough
25/10/2023	GP	Very Good	As always - polite and friendly staff? Dr was excellent and caring both to myself and my wife.
25/10/2023	GP	Very Good	Excellent consultation with gp further action taken to investigate symptoms
25/10/2023	NURSE CLINIC	Very Good	I was seen within a couple of minutes of my appointment time and my test was explained and carried out quickly and professionally.
25/10/2023	GP	Good	
25/10/2023	Nurse Practitioner	Very Good	Very switch on doctor new straight away what my problem is with my hand and shoulder
25/10/2023	NURSE CLINIC	Very Good	Nurse very friendly and was seen in time.
25/10/2023	HCA	Good	The nurse who saw me was gentle and informative. The reception staff made an error in the appointment booking though.
25/10/2023	Nurse Practitioner	Very Good	I was seen by a Nurse Practitioner who was very accessible, clearly very knowledgeable a had a good patient/customer service manner. She was happy to discuss any queries I raised with her. The appointment was timely and I didn't have to wait.
26/10/2023	HCA	Very Good	
25/10/2023	GP	Very Good	I phoned and got an appointment the same afternoon. The receptionist was lovely and the Doctor was great.
26/10/2023	NURSE CLINIC	Very Good	My recent visit was brilliant the nurse was lovely towards me and helped me.
24/10/2023	HCA	Very Good	I was listened to
26/10/2023	GP	Very Good	Saw Dr who made me feel at ease as had an examination. Explained things so I understood very professional . Phoned for appointment on morning receptionist very helpful
26/10/2023	Nurse Practitioner	Very Good	Really helpful. Quick too
24/10/2023	HCA	Very Good	Because the nurse was professional and polite. I support my Surgery and all the staff.
26/10/2023	GP	Very Good	My questions we're answered and procedure completed. Excellent service. Doctor is very good. Thank you.
26/10/2023	Nurse Practitioner	Very Good	Very helpful and sorted out my medical concerns

25/10/2023	NURSE CLINIC	Good	Prompt appointment careful examination
26/10/2023	HCA	Very Good	The nurse who I saw was friendly and put me at ease, also, my appointment was on time.
23/10/2023	HCA	Very Good	Everything was fine no problems
26/10/2023	Baby Immunisation Clinic	Very Good	Nurse was fantastic at calming my son during his appointment. He had flu and preschool booster injections. She was kind and thoughtful throughout. True asset to the surgery.
26/10/2023	HCA	Very Good	Got done what I needed
27/10/2023	HCA	Very Good	excellent advice and knowledge from HCA. Very understanding and took time to listen. lovely caring nature.
27/10/2023	HCA	Very Good	Small problem resolved at reception swiftly
27/10/2023	HCA	Very Good	Nurse was very gentle and reassuring
24/10/2023	HCA	Very Good	Very polite and courteous,quick,efficient and painless,lovely young lady,a credit to the surgery
27/10/2023	HCA	Very Good	Just grateful for getting looked after by the nurse.who was a very pleasant lady.
27/10/2023	HCA	Very Good	Good service
27/10/2023	HCA	Very Good	
27/10/2023	HCA	Very Good	Very helpful receptionist when I had a query. My appointment with the nurse was prompt. She was polite and explained procedure etc very well.
27/10/2023	GP	Very Good	The receptionist was very nice and helpful, the doctor I saw was excellent, listened and gave good advice. I don't know his name but I want to say Thankyou
19/10/2023	HCA	Very Good	On time and friendly
27/10/2023	HCA	Very Good	Appointment on time. Nurse very quick and efficient
27/10/2023	HCA	Very Good	Short wait for appointment Lovely kind nurse who explained side effects well
27/10/2023	HCA	Very Good	I was very well cared for and put at ease, very friendly and helpful.
27/10/2023	GP	Very Good	The doctor listened to me, explained what he was going to do and gave good advice.
27/10/2023	GP	Very Good	From receptionist to doctor very professional.
27/10/2023	HCA	Very Good	Short wait time and efficient service
27/10/2023	HCA	Very Good	Answered questions fyllly
27/10/2023	HCA	Poor	I came for shingles vaccine after having been told that o was eligible as having a weakened immune system only to be told at appointment that I was not and as the vaccine costs 100 pound a time they would not just give it anyway a wasted journey
30/10/2023	HCA	Very Good	Nurse very caring and professional
30/10/2023	HCA	Very Good	The nurse was polite, professional and explained what she was doing.
30/10/2023	Attached Staff	Very Good	Received attention and received advice and exercise programme. All delivered in professional manner by the physio.
30/10/2023	HCA	Very Good	Appointment on time, all good
30/10/2023	Attached Staff	Very Good	Felt that I?m taken care off.
30/10/2023	NURSE CLINIC	Very Good	Nurse was welcoming and friendly

24/10/2023	Nurse Practitioner	Very Good	We were seen on time and nurse Julie diagnosed the problem quickly and was really good with my daughter.
27/10/2023	HCA	Very Good	The health care person I saw was polite and helpful and gave me confidence in the procedures. She dealt with my concerns and questions.
30/10/2023	GP	Very Good	
24/10/2023	HCA	Very Good	Didn't have to wait too long , the nurse was pleasant and helpful, in and out , no problems
31/10/2023	HCA	Very Good	Got an app.to see a doctor at the same time as having a blood test very good. Had to wait a while but didn't mind as my app was made so easy for me .
31/10/2023	GP	Good	I didn't have to wait to long
30/10/2023	GP	Very Good	Grateful that I got an appointment on the day
31/10/2023	GP	Very Good	The young lady doctor was very kind and friendly. She explained what would happen moving forward and made me feel relaxed.
31/10/2023	GP	Good	Very happy with Dr's plan of action for treatment and follow up. Unfortunate that dermatology appointment not received yet but will hopefully be arranged soon.
31/10/2023	HCA	Very Good	Friendly, Quick and efficient. Relatively Painless.
31/10/2023	GP	Very Good	Didn't have to wait too long for appointment. Was given good advice and had my questions answered.
31/10/2023	HCA	Very Good	HCA was wonderful and listened to my issue. She explained what I could do, prescribed what I needed and got me in for a blood test the same day. Thank you.