

Dates	Department	Rating	Response
25/09/2024	HCA	Very Good	
25/09/2024	HCA	Very Good	
24/09/2024	GP	Very Good	
25/09/2024	Phlebotomist	Very Good	
25/09/2024	Baby Immunisation Clinic	Very Good	
25/09/2024	Phlebotomist	Good	
25/09/2024	HCA	Very Good	
24/09/2024	Flu Clinic	Very Good	
25/09/2024	HCA	Poor	
25/09/2024	Baby Immunisation Clinic	Very Good	
25/09/2024	Phlebotomist	Very Good	
25/09/2024	HCA	Very Good	
25/09/2024	Phlebotomist	Very Good	
25/09/2024	Phlebotomist	Very Good	
25/09/2024	Phlebotomist	Good	
25/09/2024	Phlebotomist	Good	
24/09/2024	Flu Clinic	Good	
25/09/2024	Phlebotomist	Very Good	
25/09/2024	Phlebotomist	Very Good	
25/09/2024	Phlebotomist	Very Good	
25/09/2024	Phlebotomist	Very Good	
25/09/2024	Phlebotomist	Neither	
25/09/2024	HCA	Very Good	
25/09/2024	Phlebotomist	Very Good	
25/09/2024	HCA	Very Good	
25/09/2024	HCA	Very Good	
26/09/2024	PRACTICE NURSE	Very Good	
25/09/2024	Phlebotomist	Very Good	
26/09/2024	PRACTICE NURSE	Very Good	
26/09/2024	PRACTICE NURSE	Very Good	
25/09/2024	HCA	Very Good	
26/09/2024	Nurse Practitioner	Very Good	
25/09/2024	HCA	Very Good	
26/09/2024	Nurse Practitioner	Very Good	
25/09/2024	Phlebotomist	Very Good	The appointment was on time. The GP was thorough in his assessment of the issue I raised with him.
25/09/2024	HCA	Very Good	
26/09/2024	PRACTICE NURSE	Very Good	
26/09/2024	Session	Good	
26/09/2024	Phlebotomist	Very Good	
25/09/2024	Phlebotomist	Don't Know	
26/09/2024	Phlebotomist	Very Good	
26/09/2024	Phlebotomist	Very Good	
25/09/2024	Phlebotomist	Very Good	
26/09/2024	Nurse Practitioner	Very Good	
24/09/2024	Flu Clinic	Very Good	
26/09/2024	Session	Very Good	
27/09/2024	GP	Very Good	Rang surgery about my concerns over my skin cancer and having to wait up to 9 months Given appointment next day to discuss my concerns.
27/09/2024	Nurse Practitioner	Very Good	
27/09/2024	Phlebotomist	Very Good	
27/09/2024	Phlebotomist	Very Good	
27/09/2024	Phlebotomist	Very Good	
27/09/2024	Phlebotomist	Very Good	
27/09/2024	GP	Very Good	Got an appointment in two days Doctor was very Thorough. Called me back in two hours and had me in hospital for an endoscopy in four days Very happy.
27/09/2024	GP	Very Good	
27/09/2024	GP	Very Good	
27/09/2024	Nurse Practitioner	Very Good	
27/09/2024	GP	Very Good	Pleased with all aspects of visit to surgery. Quick referral to hospital and follow up phone call from doctor at Crook surgery. She was very pleasant and understanding.
27/09/2024	Phlebotomist	Very Good	
26/09/2024	Session	Very Good	
30/09/2024	GP	Very Good	
30/09/2024	HCA	Very Good	
30/09/2024	GP On Call AM Session	Good	Because the doctor listened to me
30/09/2024	HCA	Good	
30/09/2024	HCA	Very Good	
30/09/2024	HCA	Very Poor	
30/09/2024	GP	Very Good	
30/09/2024	GP	Very Good	
30/09/2024	GP	Very Good	
30/09/2024	GP	Very Good	Always very helpful and friendly
27/09/2024	Phlebotomist	Very Good	
30/09/2024	Handwritten	Poor	This my 6th visit to a nurse for stockings and still it has not been sorted.
30/09/2024	Handwritten	Good	Very difficult to get an appointment, but once in the system no complaints.
30/09/2024	Handwritten	Very Good	Staff are friendly and helpful, both eye to eye and on the phone. Thank you for all the good work.
30/09/2024	Handwritten	Very Good	Thank you for the very good service and care you provide.