

Dates	Department	Rating	Response
29/01/2025	Baby Immunisation Clinic	Good	
16/01/2025	Attached Staff	Very Good	Satisfied with explanation given and will see what the outcome is after follow up
22/01/2025	HCA	Very Poor	I was supposed to have a check up. But was told it's an asthma appointment I need on another date.
02/01/2025	PRACTICE NURSE	Very Good	Nurse was excellent very polite
28/01/2025	HCA	Very Good	In on time and nurse very pleasant.
16/01/2025	Phlebotomist	Very Good	Phlebotomist is amazing!! ?
31/01/2025	Phlebotomist	Very Good	Very efficient
21/01/2025	HCA	Very Good	Prompt with appointment time. Nice friendly staff. Professional service. Perfect! Happy ?
06/01/2025	Attached Staff	Very Good	The dr listened & tried to help with the actual problem. He was very attentive & genuinely seemed to care . Something very
27/01/2025	PRACTICE NURSE	Very Good	Appointment time was super quick and the appointment itself very good , I am still waiting on my prescription almost 24hrs later which is distressing
23/01/2025	Session	Very Good	The young woman I spoke to was very pleasant & knowledgeable & took time to make sure that I understood what she was saying
20/01/2025	Attached Staff	Good	Always good experience at North house surgery
16/01/2025	PRACTICE NURSE	Very Good	Nurse was attentive listened to my concerns and came up with a good plan. Made further apt and also referral to physio and I already have my apt for next week. Excellent service thank you
22/01/2025	HCA	Very Good	Nurse was very professional.
16/01/2025	HCA	Very Good	Friendly staff. Very professional
27/01/2025	Attached Staff	Very Good	Listened to what I said and explained what the process was for my ailments
17/01/2025	GP	Very Good	Attentive, re-assuring, friendly and insightful. She was warm and I felt safe and heard as a patient.
20/01/2025	PRACTICE NURSE	Very Good	Quick appointment good advice and outcome
14/01/2025	HCA	Very Good	All well
09/01/2025	Baby Immunisation Clinic	Very Good	The Surgery has been superb in dealing with my medical needs, response has been timely with a human touch. The nursing staff have been excellent and a special thanks to Nina for guiding me through the various treatments. 5 star treatment, many thanks
20/01/2025	HCA	Very Good	Always good communication, and understanding.
27/01/2025	HCA	Very Good	Very professional and friendly team on duty from the receptionist to the nurse dealing with my diabetes check up. Considering the central heating system was out of action they coped magnificently.
17/01/2025	Nurse Practitioner	Very Good	The receptionists are always friendly, and helpful aiming to give best service possible even when really busy
24/01/2025	HCA	Very Good	Appointment on time nurse very thorough and very pleasant great bedside manners
20/01/2025	PRACTICE NURSE	Very Good	It's nice to have someone who listens to you. I am glad I got an appointment with this nurse.
23/01/2025	Phlebotomist	Good	
29/01/2025	COPD TELEPHONE CLINIC	Very Good	Quick to be seen and happy with the doctors help
09/01/2025	Phlebotomist	Very Good	Didn't have long to wait and doctor was really nice and explained everything to me
09/01/2025	Phlebotomist	Good	Didn't have wait long , and man who took my bloods always makes you feel at ease, that helps me a lot
02/01/2025	Phlebotomist	Very Good	Seen on time and phlebotomist was very attentive
10/01/2025	HCA	Very Good	Excellent nurse good service

07/01/2025	HCA	Very Good	Very polite and helpful
07/01/2025	GP	Very Good	
16/01/2025	HCA	Very Good	Appointment on time and in and out in a jiffy.
07/01/2025	HCA	Good	Excellent communications.. love the text messages reminders for appointment. Health care assistants always friendly and professional. My only gripe is that the blood pressure monitors used (battery) are hopeless
16/01/2025	Attached Staff	Very Good	Dr was extremely helpful.
15/01/2025	Phlebotomist	Very Good	Very caring
16/01/2025	Nurse Practitioner	Very Good	My appointment was earlier than booked the nurse was very thorough and sorted medication I needed to help with my symptoms
22/01/2025	Phlebotomist	Very Good	Good very cold I think the boiler was broken
07/01/2025	HCA	Very Good	Quick efficient and very friendly!
09/01/2025	HCA	Very Good	Seen before time very pleasant girl
30/01/2025	Phlebotomist	Good	
14/01/2025	HCA	Very Good	Very good Communication service
16/01/2025	Session	Very Good	Who I talked to was kind and caring.
13/01/2025	PRACTICE NURSE	Very Good	
23/01/2025	Phlebotomist	Very Good	
28/01/2025	HCA	Very Good	Efficiency
16/01/2025	PRACTICE NURSE	Very Good	I felt really comfortable. Practitioner was extremely pleasant, helpful, and really listened to what I had to say. I asked a number of questions, all of which she answered and offered advice.
30/01/2025	Phlebotomist	Very Good	
31/01/2025	HCA	Very Good	The nurse took time to take 3 blood pressure readings as I informed her that it would be high initially as I had walked to the surgery. Initial was around 150, the last 128 and still dropping. The lady provided a calm, relaxing & friendly atmosphere.
02/01/2025	Phlebotomist	Very Good	
09/01/2025	HCA	Very Good	It was polite on time quick and professional,,,
07/01/2025	HCA	Very Good	Seen on time, no waiting.
09/01/2025	HCA	Very Good	Very good service, on time and respectful
28/01/2025	Session	Very Poor	I'm flabbergasted that someone can change my dosage of medication from 800mg to 500mg without consultation from my cardiac consultant regarding if you've wrote emails or sent carrier pigeon after all it's a man's life your gambling with it's not on
06/01/2025	HCA	Very Good	All as you would expect from a visit to a doctor's surgery
24/01/2025	Phlebotomist	Very Good	Managed to get same day appointment for bloods appointment on time
09/01/2025	HCA	Very Good	The nurse was so nice and friendly
31/01/2025	PRACTICE NURSE	Very Good	Got in same day, seen on time, nurse was friendly and got prescribed the antibiotics I needed without any issues.

28/01/2025	GP	Very Good	Able to talk to a Doctor who understands my problem. He gave me advice, support and information.
30/01/2025	Phlebotomist	Very Good	In and out. Arrived early and i was seen early
29/01/2025	HCA	Very Good	I was seen to within a few minutes of arriving, the nurse was very pleasant and courteous. She was also helpful with a concern I had and I was able to make an appointment to have the issue attended to.
09/01/2025	HCA	Very Good	The overall experience was very good
20/01/2025	PRACTICE NURSE	Very Good	
22/01/2025	Nurse Practitioner	Very Good	
17/01/2025	PRACTICE NURSE	Very Good	
21/01/2025	HCA	Very Good	Friendly, professional and informative appointment
29/01/2025	SMEAR REMOTE BOOKING CLINIC	Very Good	Everything went smoothly and I was made to feel at ease
28/01/2025	GP	Very Good	My request for diabetes test was carried out within the week and the results are on my NHS app
08/01/2025	Nurse Practitioner	Good	It's taken a long time to get results but NP was caring, to the point and had the plan of action for, what was to happen next, ready. Didn't take multiple calls like when making an appointment
22/01/2025	HCA	Very Good	Promptly seen, nurse very efficient and did an excellent job of taking blood without any pain at all.
16/01/2025	Phlebotomist	Very Good	I only had to wait a couple of minutes in the waiting room and phlebotomist was very efficient and reassuring while taking my blood
22/01/2025	Baby Immunisation Clinic	Very Good	Nurse was very caring and patient she explained everything she was
24/01/2025	Phlebotomist	Very Good	Seen at time given. Man who took my bloods was very pleasant and did everything well.
14/01/2025	GP	Very Good	
06/01/2025	HCA	Good	My appointment was in time.
16/01/2025	PRACTICE NURSE	Good	My appointment was informative and helpful
02/01/2025	Phlebotomist	Very Good	In early than should been
28/01/2025	Nurse Practitioner	Very Good	NP is just perfect. She calls when she says she will, she listens and explains things clearly. She is professional and friendly. It's been a reassuring experience. We're lucky to have her.
07/01/2025	GP	Very Good	Had phone call when expected .Doctor answered my question excellent communication
02/01/2025	PRACTICE NURSE	Very Good	Because it was the Practitioner was prompt, professional and kind. When you are feeling unwell all you need is to be seen by a
30/01/2025	Attached Staff	Very Good	Always been happy with the service you provided
16/01/2025	Attached Staff	Neither Good Nor Poor	Although physio has been good in the past, like other departments no real help was offered or considered this time
21/01/2025	GP	Very Good	
07/01/2025	Nurse Practitioner	Very Good	Because NP takes time to listen to what you are saying and makes you feel valued as a patient
15/01/2025	Phlebotomist	Very Good	The doctor who seen me was very nice and made me feel at ease and he could tell I wasn't looking forward to it made me feel very comfortable.
24/01/2025	Nurse Practitioner	Very Good	Friendly professional ANP who is amazing and all staff are great
21/01/2025	HCA	Good	Very efficient service and friendly staff.
07/01/2025	Nurse Practitioner	Very Good	Very supportive

21/01/2025	Attached Staff	Very Good	Every thing was explained very clearly and my limbs were exercised very gently and I experienced very little pain.
09/01/2025	HCA	Very Good	Into appointment on time and no fuss
29/01/2025	Phlebotomist	Very Good	Caring and professional as always.
31/01/2025	Phlebotomist	Very Good	Very good so caring
13/01/2025	HCA	Very Poor	I had an appointment at 2 pm for blood pressure which went great then I had to wait as my appointment was for a fostering medical I was still sat at 2.35 pm waiting to see the doctor as I have a child to get at 3.15 pm from school I had to leave
17/01/2025	PRACTICE NURSE	Very Good	Nurse was very pleasant and efficient. Seemed to know her job very well with empathy.
15/01/2025	Phlebotomist	Very Good	Seen close to appt time and attended to in an efficient and friendly manner
17/01/2025	Phlebotomist	Very Good	
29/01/2025	Phlebotomist	Very Good	Had bloods done and he was excellent as always, nothing is a bother for him
13/01/2025	NURSE CLINIC	Very Good	Nurse provides very supportive, clearly explained, caring and professional nursing. She really is a great nurse and I am very sorry that she is moving on (albeit for very good reasons).
13/01/2025	HCA	Very Good	It is quick and easy to check in to the surgery and then notification of the waiting time is reassuring.
09/01/2025	HCA	Very Good	Appointment on time. All members of staff very pleasant and efficient.
29/01/2025	Baby Immunisation Clinic	Very Good	
28/01/2025	HCA	Very Good	Always a pleasure visiting the practice
27/01/2025	GP	Very Good	Very good service Dr very good and pleasant thanks
10/01/2025	HCA	Very Good	Felt looked after it was all very efficient
09/01/2025	HCA	Very Good	Helpful and friendly staff
07/01/2025	HCA	Very Good	My appointment was on time nurse was very thorough, answered any questions I had didn't take long at all, I was happy with the procedure!
08/01/2025	Phlebotomist	Very Good	
17/01/2025	GP	Very Good	
03/01/2025	Nurse Practitioner	Very Good	Very helpful was seen quickly
17/01/2025	Phlebotomist	Very Good	Staff member very friendly. Appointment on time, in and out.
17/01/2025	Phlebotomist	Very Good	Person centred care
14/01/2025	HCA	Very Good	Nurse very easy to talk too and efficient.
29/01/2025	Baby Immunisation Clinic	Very Good	
08/01/2025	Phlebotomist	Very Good	I was seen on time and my blood sample was taken efficiently by a polite and engaging phlebotomist.
16/01/2025	Nurse Practitioner	Very Good	
03/01/2025	Phlebotomist	Very Good	Phlebotomist is such a nice bloke and very slick getting blood
21/01/2025	Attached Staff	Very Good	The nurse who was speaking with was attentive and understood my issues
27/01/2025	PRACTICE NURSE	Very Good	Fast appointment on time problem identified and treatment plan completed
31/01/2025	HCA	Very Good	Pretty much on time and very pleasant staff/nurse.
23/01/2025	PRACTICE NURSE	Good	The nurse practices listen and I needed antibiotics
16/01/2025	PRACTICE NURSE	Very Good	Practice nurse was pleasant, helpful and very thorough.
07/01/2025	HCA	Very Good	Was seen on time probably a bit earlier very good

29/01/2025	HCA	Very Good	Appointment on time, excellent service as always.
27/01/2025	HCA	Very Poor	My appointment was for an annual medical review but, apparently this only consisted of my blood pressure and a blood test. I had questions prepared to ask but the nurse was unable to answer any of them.
27/01/2025	Attached Staff	Very Good	Been very helpful
17/01/2025	Phlebotomist	Very Good	Every thing was on time and very pleasant and professional
20/01/2025	PRACTICE NURSE	Very Good	Got appointment as soon as I needed it and was sorted out straight away with medication
16/01/2025	PRACTICE NURSE	Very Good	Got an appointment within 24 hours. Went in on time. Practitioner was very friendly and professional - prescribed medication and directed me to other services.
08/01/2025	Phlebotomist	Very Good	Phlebotomist was very friendly, professional and kind to my little girl who was a bit nervous while I was having my blood taken.
23/01/2025	PRACTICE NURSE	Very Good	Managed to fit me in for same day appointment
03/01/2025	Phlebotomist	Very Good	Punctual and friendly.
23/01/2025	Phlebotomist	Very Good	Nurse very friendly .
16/01/2025	Session	Very Good	It was very helpful with my meds and she answered all my questions
15/01/2025	HCA	Very Good	Nurse very professional
08/01/2025	Nurse Practitioner	Very Good	Very efficient, felt at ease
08/01/2025	Phlebotomist	Very Good	I offer my respect to all the staff of North House Surgery, who work hard and with respect.
13/01/2025	PRACTICE NURSE	Very Good	The lady practitioner was lovely and very helpful. I don't visit the doctor only if I'm really poorly and she made me at ease thank you
23/01/2025	HCA	Very Good	
09/01/2025	Attached Staff	Very Good	Because I got answers
07/01/2025	HCA	Poor	Thought my appointment was for a review - only had a blood test. Wanted to discuss condition with a doctor but was told first available appt is beginning of February. Issue has been ongoing for over a year now and is steadily worsening
30/01/2025	Phlebotomist	Very Good	I arrived early and was seen early. In and out
10/01/2025	Phlebotomist	Very Good	Nurse took bloods,very friendly, professional, and caring. Full marks.
16/01/2025	Phlebotomist	Very Good	Man who does my bloods is extremely gentle and a lovely person l very professional xx
17/01/2025	Phlebotomist	Very Good	Appointment on time, very friendly and informative of procedure ( bloods ) . The phlebotomist made me feel comfortable and relaxed. The procedure was quick and pain free.
10/01/2025	GP	Good	
14/01/2025	Attached Staff	Very Good	Appointment was on time and nurse was friendly, polite and efficient.
13/01/2025	HCA	Very Good	
15/01/2025	Phlebotomist	Very Good	Not much waiting time, good service, polite staff
24/01/2025	PRACTICE NURSE	Very Good	The sergary was comfortable and we didn't have to wait too long for the appointment.
09/01/2025	Phlebotomist	Very Good	We got in quickly as it a blood test
08/01/2025	Phlebotomist	Very Good	
13/01/2025	GP	Good	Believed I was listened to
10/01/2025	HCA	Very Good	Friendly efficient and timely
10/01/2025	Phlebotomist	Very Good	Pleasant speedy service

14/01/2025	HCA	Very Good	Nurse was friendly, efficient and professional. And even though she was late for appointment she apologised and I was impressed with her
28/01/2025	HCA	Very Good	Exactly on time and very pleasant
30/01/2025	Phlebotomist	Very Good	Friendly and cheerful staff
03/01/2025	Nurse Practitioner	Very Good	
13/01/2025	Attached Staff	Poor	Reception didn't even check me in when I got there waited 20 minutes past my appointment when went up and said to the receptionist said my name and that again is when she checked me in
02/01/2025	PRACTICE NURSE	Very Good	The nurse practitioner was caring.she quickly identified the problem and prescribe tablets and sent prescription electronically to pharmacy.I collected these straightaway allowing treatment to commence without delay.
20/01/2025	GP	Good	The time taken to arrange the phone call the week previous was too long
24/01/2025	PRACTICE NURSE	Good	
09/01/2025	HCA	Very Good	Seen on time and very pleasant nurse and did not feel injection
23/01/2025	Nurse Practitioner	Very Good	Really pleased with how the appointment went.
21/01/2025	HCA	Very Good	Everybody was so helpful
27/01/2025	HCA	Good	The service I received from the nurse was very good. She was friendly quick and pain free, good as I was freezing, the heating wasn't working which made the visit uncomfortable.
30/01/2025	Nurse Practitioner	Very Good	Lovely person explained everything for me
15/01/2025	Phlebotomist	Very Good	
29/01/2025	COPD TELEPHONE CLINIC	Good	My phone call was punctual and informative but I do feel face to face appointments are needed
02/01/2025	Phlebotomist	Very Good	Efficient, polite and friendly staff. Well organised.
23/01/2025	HCA	Very Good	Appointment on time and blood tests etc taken very efficiently by very pleasant practitioner.
02/01/2025	Phlebotomist	Very Good	I didn't wait long for my appointment and the staff are very professional and friendly.
14/01/2025	HCA	Very Good	Easy to arrange appointment. Didn't have to wait long on the day. Nurse was lovely.
31/01/2025	HCA	Very Good	My visit this morning was conducted professionally, courteously and thoroughly.
09/01/2025	Phlebotomist	Very Good	Very polite @ answers my questions
22/01/2025	HCA	Good	The appointment was set up as an annual review that was not needed. HCA was lovely
16/01/2025	Phlebotomist	Very Good	First class service as always. Got an appointment straight away with a wonderful doctor who took time to listen to concerns. Follow up appointments for bloods were once again promised, before appointment time with a lovely member of staff.
23/01/2025	Phlebotomist	Very Good	Quick efficient and friendly
28/01/2025	HCA	Very Good	Nurse was very pleasant and can i just say the receptionist was very helpful and very polite
21/01/2025	Nurse Practitioner	Very Good	
24/01/2025	HCA	Very Poor	I was asked to attend for an asthma review, however the nurse who I seen advised me she wasn't qualified to do it. She was very polite and I cannot fault her professionalism as she didn't make the appointment
30/01/2025	Attached Staff	Very Good	Seen on time and thorough discussion about issues
23/01/2025	GP	Very Good	Dr is an amazing he listens and is thorough and I felt better speaking to him, as always.
28/01/2025	HCA	Very Good	On time and friendly

10/01/2025	GP	Good	Seen on time. But what I must say before I got this appointment the length of time waiting to book was a nightmare kept getting cut off. That needs to improve dramatically
21/01/2025	HCA	Very Good	Only waited 2 mins to see doctor absolutely brilliant keep it up
16/01/2025	PRACTICE NURSE	Very Good	
10/01/2025	Phlebotomist	Very Good	Good service!
08/01/2025	HCA	Very Good	When I phoned I was answered in couple of minutes in the surgery again only waited 2 MINUTES NURSE was very pleasant and was only in a few minutes everything was spot on
06/01/2025	HCA	Good	The nurse did what was necessary and advised me to book an appointment with a doctor when I asked about a sore spot which is troubling me
22/01/2025	Baby Immunisation Clinic	Very Good	
08/01/2025	Phlebotomist	Very Good	Phlebotomist is lovely. Made me feel at ease. Excellent member of the team.
21/01/2025	HCA	Very Good	Polite receptionist, lovely caring nurses - as I am a nervous patient it was much appreciated. Thankyou
14/01/2025	HCA	Very Good	My appointment was on time, and the nurse was excellent at her job
16/01/2025	Phlebotomist	Very Good	My blood was taken very efficiently and almost painlessly.
10/01/2025	Phlebotomist	Very Good	
08/01/2025	Phlebotomist	Very Good	Appointment was on time and conducted as I wanted it to be.
23/01/2025	GP	Very Good	I've always found the Dr to be caring and very approachable and understands my many health problems and the fact I can't take many medications as they make me ill. I always feel safe with him.
23/01/2025	Nurse Practitioner	Very Good	NP gave me excellent advice over the phone and got me in straight away for diagnostic bloods. I couldn't have asked for more from her. Very happy.
30/01/2025	Phlebotomist	Neither Good Nor Poor	
27/01/2025	GP	Good	
07/01/2025	Nurse Practitioner	Very Good	The staff where very helpful,and the head nurse practitioner was very good,and I didn't feel as if I was rushed out in the least.
17/01/2025	GP	Very Good	Prompt attention to required actions needed
23/01/2025	GP	poor	Not very helpful with the problem
02/01/2025	Phlebotomist	Good	
20/01/2025	HCA	Good	Grateful for check up. Prompt, friendly appointment.
24/01/2025	GP	Don't Know	Have not heard anything. Still waiting for a phone call off the doctor
28/01/2025	HCA	Very Good	Didn't Have to wait long when I arrived early -Very Professional Nurse --NO hassle whatsoever --Very GOOD
13/01/2025	GP	Very Good	The doctor was absolutely brilliant and my little boy loved her
09/01/2025	Baby Immunisation Clinic	Very Good	Very efficient
30/01/2025	Session	Very Good	Pharmacist went into everything with me it was very informative explaining everything about my medication
16/01/2025	PRACTICE NURSE	Good	I got an appointment and treatment for my needs
14/01/2025	Attached Staff	Very Good	I would have said excellent!
02/01/2025	Phlebotomist	Very Good	Doing the best they can
17/01/2025	Nurse Practitioner	Very Good	Helpful, direct, efficient service from everyone
09/01/2025	HCA	Very Good	Easy to make appointment and seen promptly

07/01/2025	HCA	Very Poor	I was asked to attend for birthday check but when I saw nurse today I was told I didn't need to be there as had had bloods and bp done recently!! Waste of my time nurses time and travelling in poor conditions when not necessary.
13/01/2025	GP	Very Good	
08/01/2025	Nurse Practitioner	Very Good	
28/01/2025	GP	Very Good	
15/01/2025	HCA	Neither Good Nor Poor	The reason been , I know need if had this appointment, I had all these done in November , appointment could have gone to someone else
31/01/2025	GP	Good	Dealt with efficiently & appointment on time
24/01/2025	Phlebotomist	Very Good	Lovely gentleman who did my bloods
23/01/2025	Phlebotomist	Very Good	Everything was fine staff pleasant didn't have to wait long thank you
31/01/2025	Nurse Practitioner	Good	
29/01/2025	Phlebotomist	Very Good	Appointment on time and very efficient
29/01/2025	GP	Good	I am not a believer in this phone call from the doctors when you really want them to examine you for your ongoing access and pains regarding your stomach and lower back pain how on earth they can assess your problems over the phone is beyond me
13/01/2025	Attached Staff	Very Good	There has been improvement since last appointment and I put that down to physiotherapist advice and explaining exercises.
10/01/2025	Phlebotomist	Very Good	Very present staff member.
13/01/2025	HCA	Very Good	Visited the surgery for my annual health check, appointment was on time and check was quick and efficient.
07/01/2025	HCA	Good	Yearly check up
17/01/2025	HCA	Very Good	My arranged appointment was on time, nurse went about her work in a polite and courteous manner.
22/01/2025	Baby Immunisation Clinic	Very Poor	My child is a known cmpa and has been since 4 weeks old and was given vaccines with cmp in at 5.30 which he reacted too within 30mins and no gp to get advice from so had to go to hospital - waiting a phone call back from surgery since this morning
31/01/2025	HCA	Very Good	Nurse was friendly and very helpful
31/01/2025	Phlebotomist	Very Good	Phlebotomist was both polite ,courteous and efficient.
15/01/2025	HCA	Good	
15/01/2025	Phlebotomist	Very Good	Because phlebotomist was a nice man, kept my son calm why he was getting his bloods done for the first time
15/01/2025	GP	Poor	Could not help me at all not very good i am not happy will be taken it further.
24/01/2025	HCA	Good	For a health check and given my age I thought it was very limited scope. The nurse was very good and pleasant though. However, given I am 70 at the end of this month I was glad to be given the opportunity to answer the limited on-line questionnaire.
29/01/2025	Baby Immunisation Clinic	Very Good	
13/01/2025	PRACTICE NURSE	Very Good	Easy appointment polite and professional very happy with out come
07/01/2025	HCA	Good	
30/01/2025	HCA	Very Good	Quickly in and very pleasant nurse who explained everything
23/01/2025	Phlebotomist	Very Good	
07/01/2025	GP	Very Good	Doctor dealt with the problem straight away and booked my son in for minor surgery within a week



29/01/2025	COPD TELEPHONE CLINIC	Very Good	
16/01/2025	Phlebotomist	Very Good	Excellent professional and friendly treatment which makes for a more relaxed experience.
27/01/2025	GP	Good	Did what they said would happen gave a call the day they said
23/01/2025	Attached Staff	Good	Got given more sheets of exercises to do
31/01/2025	GP	Good	I was happy with advice I received
20/01/2025	Attached Staff	Very Good	As always a friendly approach and an understanding of my issue , also giving me options on going forward and getting me a
31/01/2025	HCA	Very Good	Relaxing good experience
14/01/2025	Attached Staff	Very Good	
28/01/2025	NURSE CLINIC	Very Good	The staff were very professional, I didn't have to wait to be seen, I was made to feel comfortable and at ease, and I was reassured that I'd I had any further questions I could always make another appointment.
09/01/2025	Phlebotomist	Very Good	Appointment was easy to make.
24/01/2025	GP	Very Good	
29/01/2025	Phlebotomist	Very Good	
21/01/2025	Attached Staff	Very Good	Appointment was with Dr. , he's always very helpful, kind and gets to the bottom of problems. Staff when phoning are always very helpful and pleasant in fact reception and anyone else that works there have always been great. Thank you.
29/01/2025	Phlebotomist	Very Good	Very friendly staff and on time
28/01/2025	HCA	Very Good	Lovely lady today. Made me feel at ease with all tests. Answered all concerns with professional empathy.
09/01/2025	HCA	Very Good	Prompt and pleasant nursing
24/01/2025	Nurse Practitioner	Very Good	Time to talk, felt listened to and prompt action taken to enable me to live forward
09/01/2025	Phlebotomist	Very Good	Dr phoned as promised.
07/01/2025	HCA	Very Good	Appt on time. Practitioner very friendly and professional at the same time
29/01/2025	Phlebotomist	Very Good	Both receptionist and male nurse very professional, and polite. What you hope for at your local Surgery
23/01/2025	Attached Staff	Very Good	Polite staff. Easy to get appointments.
29/01/2025	Phlebotomist	Very Good	Prompt appointment, knowledgeable person doing blood sample, and very caring
24/01/2025	HCA	Very Good	
29/01/2025	HCA	Good	
10/01/2025	Phlebotomist	Very Good	Appt was on time , Phlebotomist very efficient and pleasant .
22/01/2025	Nurse Practitioner	Very Good	
21/01/2025	HCA	Very Good	Straightforward appointment, quick and no problems.
02/01/2025	Phlebotomist	Very Good	On time. Phlebotomist was very friendly and professional
08/01/2025	HCA	Very Good	Prompt professional service -nurse had great bedside manner and the process was done and dusted smoothly
02/01/2025	Nurse Practitioner	Very Good	I saw an excellent Health Practitioner who always gives me reassurance/ treatment
23/01/2025	PRACTICE NURSE	Good	Seen on time -concerns dealt with
09/01/2025	HCA	Very Good	Handled with care and I like the fact that I'm already booked in for my next appointment for the next b12 thankyou
29/01/2025	Baby Immunisation Clinic	Good	
22/01/2025	HCA	Very Good	Friendly nurse and performed blood taking perfectly and blood pressure and a chat.
27/01/2025	HCA	Good	

23/01/2025	Attached Staff	Very Good	Only had to wait 10 minutes past my appt time. Physio was very professional & explained everything & discussed a possible x-ray. Gave me an exercise sheet & good advice. Lovely girl but hoping not to have to see her again, in the best possible way .
30/01/2025	Nurse Practitioner	Very Good	My problem was listened to and I was given appropriate treatment and advice. Fab friendly nurse with a really good understanding.
29/01/2025	GP	Very Good	Seen very quickly. Phlebotomist took my blood and he was very chatty and pleasant. Very happy with the service.
15/01/2025	Phlebotomist	Very Good	I thought the quick service today was excellent
30/01/2025	Baby Immunisation Clinic	Very Good	
15/01/2025	Baby Immunisation Clinic	Very Good	I spoke with the Nurse who answered the questions asked promptly. Nurse was professional, knowledgeable, friendly and efficient. Amazing service. Thank you ?
27/01/2025	PRACTICE NURSE	Very Good	No problem making 2 appointments this morning. However i got mixed up thinking one was a telephone consultation so was 15 minutes late, this was no problem at the receptionist sorted it, so i was still seen. Cant fault any member of staff
17/01/2025	Phlebotomist	Good	Seen nearly on time like the man who took my bloods very easy to talk to
07/01/2025	HCA	Very Good	Lovely and polite nurse and very quick appointment
09/01/2025	HCA	Very Good	My appointment was on time I had no wait and the staff were very pleasant
16/01/2025	HCA	Poor	Nurse 30 minutes late
16/01/2025	Nurse Practitioner	Very Good	It was very helpful.
16/01/2025	Phlebotomist	Very Good	Nice and friendly
15/01/2025	Phlebotomist	Very Good	Very quick and efficient no stress.
09/01/2025	Attached Staff	Very Good	He was very caring and on point with everything .
30/01/2025	HCA	Very Good	On time. Staff were so polite .excellent result.
23/01/2025	HCA	Very Good	I was seen exactly on time and the required procedure was carried out quickly and efficiently by the nurse.
22/01/2025	SMEAR REMOTE BOOKING CLINIC	Neither Good Nor Poor	I booked for a smeat test, as I'd received a letter to go but my records said I wasn't due for one, so I didn't have one. I'm dropping the letter to the nurse today for her to see, as she requested it. She was lovely btw.
06/01/2025	Session	Very Good	The person I spoke to was understanding and very helpful and I got a response from her after talking to my doctor very quickly.
09/01/2025	HCA	Very Good	Only came for a shingles injection in and out in 5mins
08/01/2025	Phlebotomist	Very Good	Had good visit no problems
23/01/2025	PRACTICE NURSE	Very Good	Very pleasant NP Clear explanation of my symptoms
30/01/2025	PRACTICE NURSE	Very Good	Very easy going, very professional lady and very informative.
28/01/2025	HCA	Very Good	Friendly, efficient service
06/01/2025	Flu Clinic	Good	Quick and painless
17/01/2025	HCA	Good	
06/01/2025	HCA	Very Good	I was seen on time the nurse was very good and helpful
28/01/2025	Nurse Practitioner	Very Good	NP was very supportive, ensured that she wanted to check to see if I needed more medication to help me and knew exactly what to do. Also the receptionist was very helpful and understanding, was able to support me with an appointment.